

IMPORTANT UPDATE:

CAME ENTROTEC & CAME KMS

INTERNAL SYSTEM UPGRADE BETWEEN 19/12/25 – 12/01/26

As part of our ongoing commitment to improving service and efficiency, we are pleased to announce that all CAME UK businesses will be implementing a major upgrade to our ERP (Enterprise Resource Planning) internal system to align with CAME SpA. The ERP software allows CAME UK to manage accounts, sales, finance and operations, acting as the backbone of our business architecture.

This development is designed to create a fully integrated and bi-directional SAP system operating between CAME UK and our global head office. Once completed, this will deliver significant long-term benefits.

As with any system migration, there will be a planned short-term impact on our business operations.

When the business reopens after the holiday period, from 2nd January to 12th January, to enable a smooth and successful transition, **CAME Entrotec & CAME KMS are operating a reduced service**. This will ensure our local team are better equipped to manage your business processes from the go live date.

To avoid any disruption to your supply chain, we wanted to make you aware

- We will not be processing orders or delivering equipment during this time.
- We will start processing and despatching equipment from 12th January 2026
- You may wish to consider ordering adequate stock parts for any maintenance requirements as we will not be able to supply spare parts during the transition period.
- Where equipment despatching is required following 12th January, we recommend orders being placed ASAP advising of specific despatching dates required. This will then allow us to process and deliver your goods within the required timelines.

To summarise all the key important dates that may be relevant to you, please see the table below:

	CAME Entrotec	CAME KMS
Last order date to guarantee pre-Christmas delivery	1 st December 2025 (for systems) 19 th December 2025 (for stock parts)	12 th December 2025
Last despatch date before closure	19 th December 2025	19 th December 2025
Office Closure for Christmas Period	Closes: 24 th December 2025 Reopens: 2 nd January 2026	Closes: 24 th December 2025 Reopens: 2 nd January 2026
New ERP Live and trading resumes	12 th January 2026	12 th January 2026

CAME ENTROTEC

Access House,
5 Ashwood Court,
Oakbank,
Livingston
EH53 0TL

T 01506 886230

ceuk.sales@came.com
came.com/entrotec

CAME KMS

A2 Glory Park,
Glory Park Avenue,
Wooburn Green
HP10 0DF

T 01494 531 099

ckuk.info@came.com
came.com/kms

CAME ENTROTEC

CAME KMS

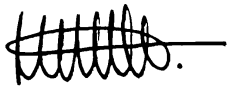
If you have any questions or would like to discuss how this may affect your orders, please contact the relevant office:

CAME Entrotec - ceuk.sales@came.com or 01506 886230

CAME KMS – ckuk.info@came.com or 01494 531099

We appreciate your understanding and cooperation during this important change. Aligning with CAME HQ and the introduction of SAP marks an exciting milestone for CAME UK as we integrate with the ICT infrastructure of CAME SpA as a global manufacturer, and we're confident it will bring improved efficiency, transparency, and service quality to all our customers.

Yours sincerely



Helen Phillips

Sales Director

CAME ENTROTEC

Access House,
5 Ashwood Court,
Oakbank,
Livingston
EH53 0TL

T 01506 886230

ceuk.sales@came.com
came.com/entrotec

CAME KMS

A2 Glory Park,
Glory Park Avenue,
Wooburn Green
HP10 0DF

T 01494 531 099

ckuk.info@came.com
came.com/kms